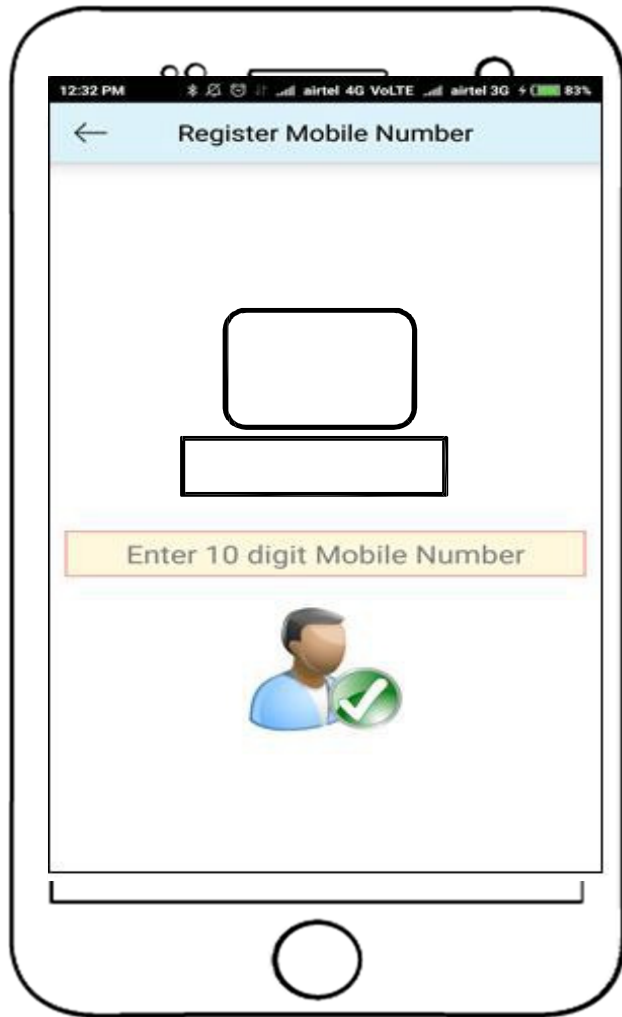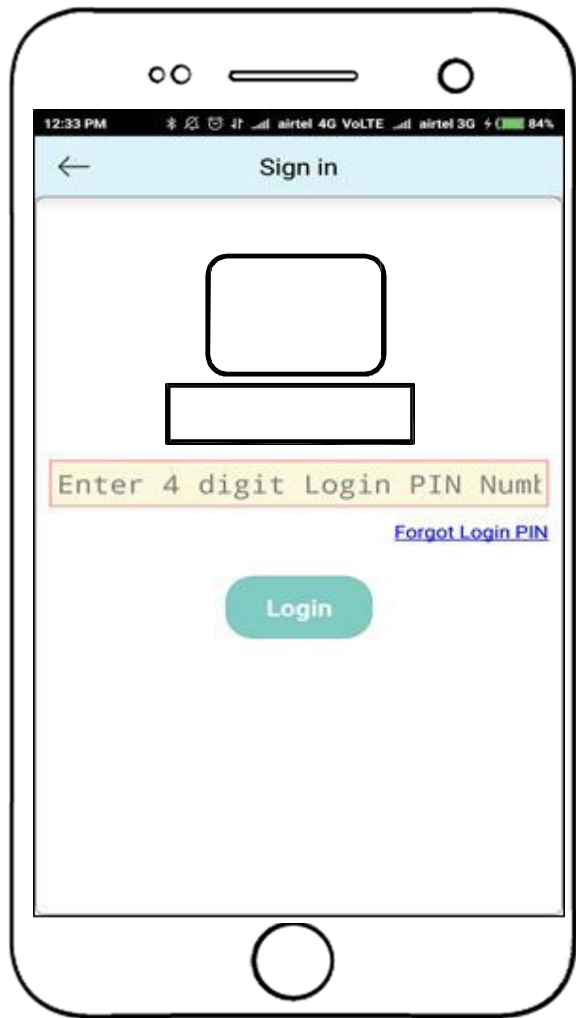Kind attention:

All branch managers and staff

As our bank has launched SCDCC Mobile banking APP , you are hereby informed to use this app . This app can be downloaded from Google play store by searching for SCDCC Bank-Mobile Banking. **The application works on all smart phones which support Android**

Step1: Enter the 10 digit mobile number registered with your bank account , otp will be generated .enter the otp received

Step2: Next enter the 4 digit PIN you want to use

Step3: You can login using the 4 digit PIN

Initially The following features options are available in Banc 724 Mobile Banking Application:

1. **Account Details**
2. **Open FD/RD**
3. **Request Services**
4. **MPass Book**
5. **General Information**
6. **Change Pin Number**

In order to transfer funds first the customer has to

Customer end:

- GO TO Request services-> enable fund transfer
- Then customer can add payee account **through Manage payee → ADD and confirm the Payee then do the transaction**

Bank end:

- **Above transactions should be processed daily at CBS end as below**
- **Utilities-→ Mobile Banking→ Internet Banking request service management by the branch**

After this the customer will get the following options

1. **Account Details**
2. **Open FD/RD**
3. **Manager Payee**
4. **Fund Transfer**
5. **Request Services**
6. **MPass Book**
7. **General Information**
8. **Change Pin Number**

Account Details

In this Customer can view all the details of his/her accounts (e.g. SB, CA, FD, RD, Loan Account, etc.)

Savings & Current Account: In this menu following features can be viewed by the customer:

Balance Details

Last 5 Transaction Details

Detail Statement: You can view last 30 days transaction of your account

Deposits Account: In this menu, customer can view their Term Deposit's account details, account type, deposit amount & date, period of deposit, maturity date, interest rate & amount and maturity amount

In order to view the details Customer can go to **Request services→Link account** immediately OTP will be generated and customer can add different accounts hold by them (e.g. FD, RD, Loan, etc…)

c) **Loan Accounts**: In this menu, customer can view their Loan account number, loan amount, loan outstanding balance

Open FD/RD

In this Customer can fill and open a new FD or RD Account and features are as below. The FD/RD should be closed in APP itself .

- Select the Scheme Type for FD Account
- No. of Months
- Maturity Type
- Nominee Details

Request Services

- In this menu, Customer can request and view the following services
- **Request Status:** Customer can view all the request he/she made
- **New Cheque Book:** Customer can request for New Cheque Book

- **Cheque Stop:** Customer can request to stop the cheque issued by him/her
- **Block Card:** In case the customer losses his/her card, He/She can block the card by using this feature
- **Change of Communicational Address:** Customer can change their communication address
- **Link Account:** Customer can link their primary account to different accounts hold by them (e.g. FD, RD, Loan, etc…)

MPassBook

In this menu, Customer can view their account statement

Change Pin Number

In this menu, customer can change their app Pin

Manage Payee

In this menu Customer can manage their payee's:

- **View Payee:** View already registered Payee

- **Ad Payee:** Add New Payee if the customer wants to transfer fund

- **Pending Payee:** Confirm the pending Payee's

FUND TRANSFER

- **In this menu, Customer can transfer funds to**
- **Own Accounts: Customer can transfer funds to His/Her own accounts**
- **Payee Transfer / Same Bank: Customer can transfer funds to other accounts of the same Bank**
- **Transactions List:** Customer can view the list of transactions made by him/her

General Information

In this menu, Customer can view the following menu

Docs for Account Opening: Customer can view documents list and details required to open an account with the Bank

Customer Care Details: Customer care details of the Bank can be viewed

Enquire For Loan: Customer can enquire for loan from this menu

Interest Rates Details: Customer can view interest rates of various schemes of the Bank

Change PIN:

In this option the customer can change the PIN of the app.